

## Event360Manager – Participant Terms & Conditions

### 1. INTRODUCTION

Event360Manager by Nimblemindz Technologies is a structured and scalable digital event management platform designed for organizers to support the planning, management, and promotion of events across multiple sports and activity formats. Event360Manager provides end-to-end technology infrastructure for:

- Event registration
- Payment processing
- Participant data management
- Results publishing
- Digital certification
- Communication & Reporting

Event360Manager operates strictly as a digital platform provider.

Event360Manager does NOT provide On-ground event planning, Venue coordination, Staffing, Logistics, Physical execution, Volunteer management & Security or safety services

All operational execution responsibilities remain solely with the Organizer.

### 2. Role of the Event Organizer

The Event Organizer is solely responsible for:

- Event scheduling and execution
- Venue arrangements
- Category structure and pricing
- Refund and cancellation policy
- Eligibility rules and participation criteria
- Prize distribution
- Regulatory approvals and compliance

Event360Manager is not responsible for disputes between participants and organizers or for on-ground operational matters.

### 3. Registration & Information Accuracy

- Participants must ensure that all information entered during registration is accurate and complete.
- Event360Manager is not responsible for:
  - Incorrect category selection
  - Incorrect pricing due to wrong selection
  - Errors in name, age, contact details, or other submitted information
  - Any discrepancies must be addressed directly with the Event Organizer.

### 4. Payment Processing & Refunds

- All payments are processed via secure third-party payment gateways.

Event360Manager:

- Does not store card or sensitive payment details
- Is not responsible for banking errors, gateway downtime, or transaction failures
- Refunds, if applicable, are governed strictly by the Event Organizer's refund policy.

## 5. Results & Certificates

- Results and rankings are published based on data provided by the Event Organizer.
- Digital certificates are generated as per the template and data shared by the Organizer.
- Event360Manager is not responsible for disputes related to timing, rankings, or result accuracy.

## 6. DATA POLICY & RETENTION

- Complete participant data will be shared with the organizer.
- Data will be stored for up to 12 months from event completion. After 12 months, data may be permanently deleted. Organizer may request early deletion in writing.
- Data will not be sold or shared with third parties.
- Event360Manager does not provide event photo storage or gallery hosting services.
- Long-term data and media storage responsibility lies solely with the Organizer.

Event360Manager is not liable for future data retrieval beyond retention period.

## 7. Communication Consent

By registering, participants agree to receive:

- Confirmation emails
- Event reminders
- Schedule updates
- Result notifications

Communication may be sent via email, SMS, or WhatsApp.

## 8. Customer Support

Event360Manager provides customer support strictly for platform-related technical issues only.

Support is available:

- Via Email and Phone
- Between 9:00 AM to 9:00 PM (IST)

## 9. Event Modifications, Cancellations & Force Majeure

Event360Manager shall not be held responsible or liable for:

- Event cancellation or postponement
- Participant disputes
- Payment gateway downtime
- Refund disputes
- On-ground incidents
- Injury, loss, or damages during the event
- Regulatory or compliance issues
- Force majeure situations including but not limited to natural disasters, government restrictions, strikes, technical outages, or unforeseen circumstances beyond reasonable control

Participants acknowledge that Event360Manager acts solely as a digital facilitation platform.

## 10. Acceptance of Terms

By proceeding with event registration and completing payment, you confirm that:

- You have read and understood these Terms & Conditions.
- You agree to be legally bound by them.
- You acknowledge that Event360Manager acts solely as a digital event management platform provider.

If registering on behalf of a minor, you confirm that you are the parent or legal guardian and accept these Terms on their behalf.